

83
IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

RCE/3623
JLH

Applicant: Haynes et al. Examiner: Van Doren, B.
Serial No.: 09/474,643 Group Art Unit: 3623
Filed: December 29, 1999 Docket: 60027.0326US01/BS#98041
Title: System and Method for Eliminating An Unnecessary Dispatch of A Service Technician

O I P E
APR 15 2004
U. S. PATENT & TRADEMARK OFFICE
CERTIFICATE UNDER 37 CFR 1.8:

CERTIFICATE UNDER 37 CFR 1.8:

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail, with sufficient postage, in an envelope addressed to: Mail Stop RCE, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on April 8, 2004.

By: *Jodi L. Hartman*
Name: Jodi L. Hartman

Mail Stop RCE
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

39262
PATENT TRADEMARK OFFICE

Sir:

We are transmitting herewith the attached:

APR 29 2004

RECEIVED
GROUP 3600

- Transmittal Sheet in duplicate containing Certificate of Mailing
- Request For Continued Examination and fee of \$770.00
- Response and Amendment
 - The fee has been calculated as shown below in the "Claims as Amended" table
- Request for Extension of Time for 3 month(s) and fee of \$950.00
- Please charge Deposit Account No. 13-2725 in the amount of \$950.00 to cover the required extension fee for a large entity
- Return postcard

CLAIMS AS AMENDED

Claims Remaining After Amendment	Highest Number Previously Paid For	Present Extra	Rate	Fee
Total Claims				
29	- 31	= 0	x 18.00	= \$0.00
Independent Claims				
5	- 5	= 0	x 86.00	= \$0.00
MULTIPLE DEPENDENT CLAIM FEE				\$0.00
TOTAL FILING FEE				.00

Please consider this a PETITION FOR EXTENSION OF TIME for a sufficient number of months to enter these papers or any future reply, if appropriate. Please charge any additional fees or credit overpayment to Deposit Account No. 13-2725. A duplicate of this sheet is enclosed.

MERCHANT & GOULD P.C.
P.O. Box 2903, Minneapolis, MN 55402-0903
404.954.5100

By: *Jodi L. Hartman*
Name: Jodi L. Hartman
Reg. No.: 55,251
JLH

S/N 09/474,643



PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Haynes et al. Examiner: Van Doren, B.
Serial No.: 09/474,643 Group Art Unit: 3623
Filed: December 29, 1999 Docket No.: 60027.0326US01/BS#98041
Title: System and Method for Eliminating An Unnecessary Dispatch of A Service Technician

CERTIFICATE UNDER 37 CFR 1.8: The undersigned hereby certifies that this correspondence and the paper(s), as described herein, are being deposited in the United States Postal Service, as first class mail, with sufficient postage, in an envelope addressed to: Mail Stop RCE, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on April 8, 2004.

By: Jodi L. Hartman
Jodi L. Hartman

REQUEST FOR CONTINUED EXAMINATION UNDER 37 C.F.R. §1.114

Mail Stop RCE
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

RECEIVED

APR 29 2004

GROUP 3600

Dear Sir:

Under 37 C.F.R. §1.114, it is respectfully requested that this application be accorded the benefits of Continued Examination.

Please charge Deposit Account No. 13-2725 in the amount of \$770.00 to cover the required fee for a large entity.

Respectfully submitted,

MERCHANT & GOULD P.C.
P.O. Box 2903
Minneapolis, MN 55402-0903
404.954.5100

Jodi L. Hartman
Jodi L. Hartman
Reg. No. 55,251

Date: April 8, 2004

04/27/2004 SLUANG1 0000004 132725 09474643

01 FC:1801

770.00 DA

9.00 DA

39262

PATENT TRADEMARK OFFICE